

Introducing:

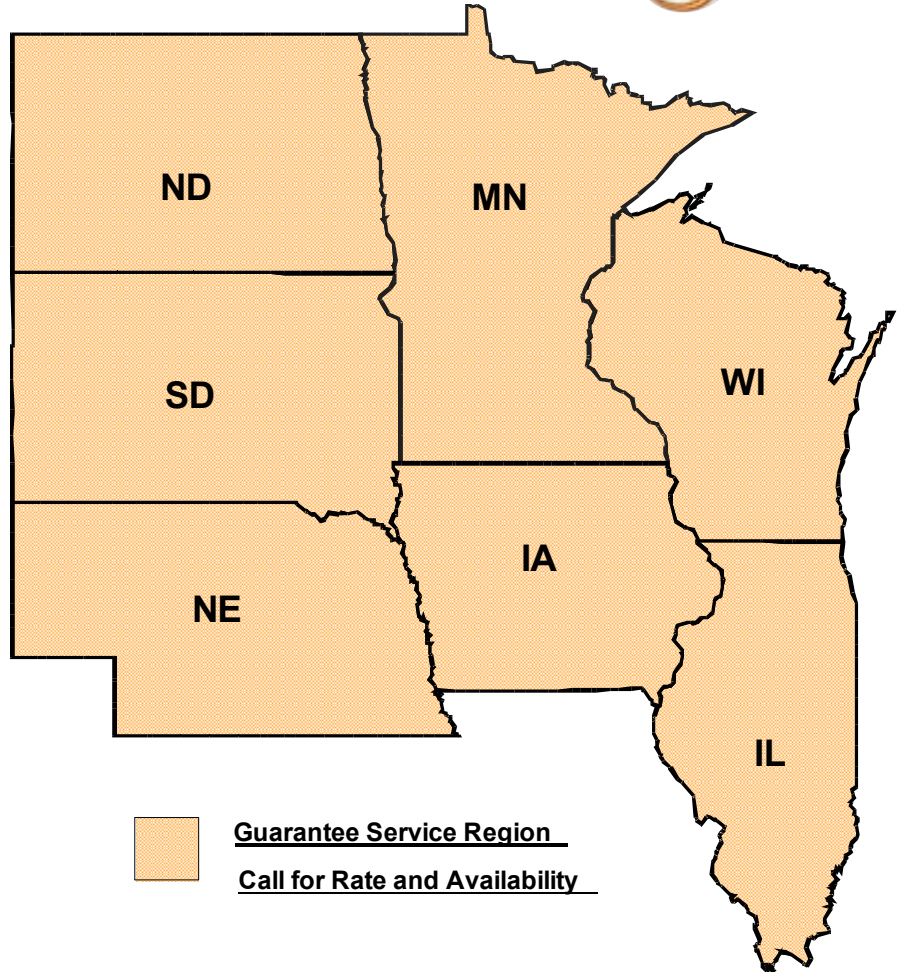
“Valley Guaranteed”

HOT Shipment???
VG IT!!!

...Your Answer to Time-Critical Shipments!!!



- Guaranteed for Day or Time-Sensitive Service!
- Expedited Every Step of the Way!
- Flexible – We Cater to Your Needs!
- Guaranteed Delivery Professionals Dedicated to Your Shipments!
- Delivery Notification Available!



VG IT!!!

Delivered On-Time or it's FREE!!!

Call 1-800-657-6936 Ext.7 and Ask for “Valley Guaranteed”

Rules governing “Valley Guaranteed” deliveries are available online at www.valleycartage.com.

Guaranteed Delivery Service

This service provides a guarantee that Valley Cartage will deliver the shipment within the "standard" number of transit time day(s) or at a specific time agreed to by customer and Valley Cartage before the shipment is tendered.

Customers must call 1-800-657-6936 for approval and price on shipments requesting Guaranteed Delivery Service. Should Valley Cartage fail to tender or make the shipment available for delivery within the standard transit time and agreed upon delivery date and time, the shipment will move free of charge.

Guaranteed Delivery shipments will be delivered within two hours of the agreed time of delivery set up in advance of the shipment. Example: agreed time 12:00 PM will be delivered no later than 2:00 PM.

Valley Cartage shall not be liable for any failure to perform its Guaranteed Delivery Service or for loss, damage or delay to any of the goods described in the bill of lading when delay is caused by an act of God, public enemies, riots, strike, other work stoppage or labor unrest, a defect or inherent vice in the goods, acts of public authorities, authority of law, quarantines, civil commotion or hazardous incidents to a state of war, compliance with laws, government regulations, orders or requirements, act or omission of shipper, consignee, or owner of the goods, or any cause beyond Valley Cartage's control.

Guaranteed Delivery Service Rules

Guaranteed Delivery Service rules that govern Guaranteed Delivery Service are published in the VALC-500E Rules tariff, which can be found on the Valley Cartage website, www.valleycartage.com. Some shipments may not qualify.

Guaranteed Delivery Service is not applicable to shipments as follows:

1. C.O.D. (Collect on Delivery)
2. Driver Collect.
3. Perishable Goods.
4. Convention Center or Exhibition Center.
5. Private Residence and/or Rural locations.
6. Fairs or Traveling Shows.
7. Self - Storage Warehouse.
8. Food or Grocery Warehouse.
9. Over length shipments (more than 16 foot long).
10. Liftgate delivery required.
11. Excessive loose cartons (average less than 25# each).
12. Freight that occupies more than 16 lineal feet.
13. Freight that presents load ability or storability problems.
14. Hazardous Materials (Poisons / Explosives A B) required separation.
15. Points not served direct by Valley Cartage, this includes interline partners. – See Route Guide.
16. Construction Sites.

DEFINITIONS

Definition of "Delivered on Time"

A shipment will be considered as "delivered on time" when it is delivered on the Valley Cartage Transportation standard service date or when it is available for delivery on the day of Valley Cartage standard service date but is not delivered because of:

1. Unavailability of Consignee.
2. Incorrect bill of lading information prepared by shipper.
3. Refusal by consignee to accept shipment.
4. Or other circumstances controlled by the consignee that prevent delivery.

Guaranteed Delivery Service applies only during "Business Hours" on "Business Days," excluding "Holidays".

"Business Day" - means each day, Monday through Friday, excluding Holidays.

"Business Hours" - means the time delivery operations are generally conducted by the carrier at the terminal where the service is performed.

"Holiday" - means: New Years Day, Independence Day, Labor Day, Thanksgiving Day, Friday after Thanksgiving, Christmas Eve Day, Christmas Day, or any other day generally observed as a holiday by the carrier at the point where the service is performed. When the holiday falls on Sunday, the following Monday will be considered as a holiday. When the holiday falls on Saturday the prior Friday will be considered as a holiday.